

Data Protection Notice Limits on Liability

We warmly welcome you at



Thank you for your interest in our Internet site and our enterprise. We attach great importance to protection of your data and ensuring that your private sphere is respected. In line with this objective, we inform you herein about how we handle your personal data and the principles underlying our data privacy policies.

This data protection notice applies to

DSD – Duales System Holding GmbH & Co. KG

as well as the affiliated enterprises

Der Grüne Punkt - Duales System Deutschland GmbH

Systec Plastics GmbH

Systec Plastics Eisfeld GmbH

DSD – Duales System Services GmbH,

and in particular to our website at www.gruener-punkt.de,

to the portals that can be called up at www.gruener-punkt.de/de/portale.html

and all other websites of DSD – Duales System Holding GmbH & Co. KG and its subsidiaries that make explicit reference to data protection.

When visiting our website your surfing behaviour can be statistically analysed. This will especially be done by using cookies and so called analysing programmes. Your surfing behaviour will normally be analysed anonymously; the surfing behaviour cannot be traced back to you. You may reject this analysis or prevent its execution by not using specific tools. Detailed information can be found in the following data protection notice.

The possibilities of contradiction will be shown in this data protection notice, too.

Your chosen cookie & tracking adjustment by [Cookiebot](#) can be altered by you at our Data Protection Notice anytime you wish following the link shown there:

[Alter your adjustment](#)

The current cookie declaration is also displayed there.

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General information

In principle, you can visit our website without disclosing who you are to us. We do not store the name of your Internet service provider, the website from which you are visiting us, or the name of the file you request.

Various data, including personal data, is only collected when you use one of our portals or another service if you provide your consent to such (see the chapter "Online data collection at der Grüne Punkt").

Collection, processing, use and disclosure of personal data and its purpose

Personal data means all information relating to your identity such as e.g. your name, your e-mail address or your postal address.

Generally we use your personal information to respond to your enquiry, process your order or provide you with access to special information or offers. This may make it necessary for us to pass on your data to other companies in our Group or external service providers in connection with the processing of your order. If this is necessary to conclude or fulfil a contractual agreement or if you have provided your consent, we may transfer your data to third parties (e.g. to process your order). Should data be passed on to service providers and/or affiliated companies in the processing of an order, these enterprises are also obligated to adhere to data protection regulations applicable in Germany and to abide by our instructions.

Data transfers to third countries are performed in the operation of IT systems and only to the extent that a) such transfer is in principle permissible and b) the special preconditions for transfer to a third country are present, in particular the importer of the data guarantees an appropriate level of data protection in accordance with the EU standard contractual clauses for the transfer of personal data to processors in third countries. The provisions of the Federal Data Protection Act, the Telemedia Act (Telemediengesetz) and the General Data Protection Regulation serve as the foundations.

Objection

The use and processing of data can be objected to at any time by sending an informal message to

DSD – Duales System Holding GmbH & Co. KG
Datenschutzbeauftragter (Data Protection Officer)
Edmund-Rumpler-Straße 7
D-51149 Cologne

or an e-mail to

dsddatenschutzbeauftragter@gruener-punkt.de

You can also revoke your consent to the collection and use of your personal data at any time with effect for the future wherever you have already provided such.

Option

In general, you are free to decide what information you provide to us. It may be necessary to transmit certain information to perform the contractual agreement or to obtain access to individual website contents or portals, however.

If you do not wish to transmit any information, this may disrupt execution of the contractual agreement. Moreover, you may not be able to access certain content on the websites or the portals. This is noted separately on the portals once again.

Data security in the transmission of data via the Internet

Your personal data is transmitted in encrypted form via the Internet using ssl / https. We protect our website and other systems against loss, destruction, access, alteration or dissemination of your data by unauthorised persons by means of technological and organisational measures.

You may only access your user account by entering your personal password. You should always keep your access information confidential and close the browser window when you have terminated your communication with us, especially if you share your computer with others.

Use, transfer and specification of purpose upon conclusion of the agreement

We collect, process and use your personal data in accordance with applicable data-protection provisions.

We use your data to conclude, execute or terminate a contract with you. This also includes storing data on payment behaviour. We need this data in order to be able to carry out a dunning procedure, blockage and possible termination of the contractual agreement. In order to assert or defend against a claim, we may also forward your data to attorneys or debt-collection companies hired by us.

Whenever necessary, we pass personal data on to affiliated companies or external service providers (e.g. for billing and IT services) when processing orders.

We do not sell your personal data to third parties, nor do we market it in any other way except in the case of the sale of receivables.

Your rights

Under the General Data Protection Regulation ((EU) 2016/679) you are entitled to

- information on the collection, processing, use and disclosure of your stored personal data,
- correction of your data,
- restrictions on processing,
- deletion or blocking and
- transmission of your stored personal data to you or a third party

free of charge. You can contact our joint Data Protection Officer to assert your rights and to obtain answers to your questions regarding the processing of your personal data or data protection:

DSD – Duales System Holding GmbH & Co. KG
Datenschutzbeauftragter (Data Protection Officer)
Edmund-Rumpler-Straße 7
D-51149 Cologne

E-mail: dsddatenschutzbeauftragter@gruener-punkt.de

You may also get in touch with the contacts at the company known to you to have individual personal data corrected or deleted.

In addition, we note that you have a right to file a complaint with a supervisory authority at any time if you are of the opinion that we are in breach of the General Data Protection Regulation in the processing of your personal data.

The supervisory authority being responsible for our enterprises without Systec Plastics Eisfeld is:

Die Landesbeauftragte für den Datenschutz Nordrhein-Westfalen
Kavalleriestraße 2 – 4, 40213 Düsseldorf
Tel.: 02 11 / 38 42 40

The supervisory authority being responsible for Systec Plastics Eisfeld is:

Thüringer Landesbeauftragter für den Datenschutz und die Informationssicherheit
Postfach 90 04 55, 99107 Erfurt
Häßlerstrasse 8, 99096 Erfurt
poststelle@datenschutz.thueringen.de
Tel.: 03 61 / 57 311 29 00
Fax: 03 61 / 57 311 29 04

Restriction on liability

The contents of this website have been prepared with the greatest possible diligence and to the best of our knowledge. Nevertheless, the provider of the website accepts no liability for the currentness, completeness or correctness of the sites and content provided.

Under § 7, section 1 of the German Telemedia Act (TMG), in its capacity as service provider, the provider of the website is responsible for its own content and information provided on these sites in accordance with general laws and regulations. Under § 8 to § 10 of the Telemedia Act (TMG), however, it is not obliged to monitor the transmitted or stored external information. This content shall be removed or blocked immediately upon us becoming aware of a concrete violation of law. Liability is only possible beginning at the point in time when we gain awareness of such violation.

Copyright / ancillary copyright

Content, works and information made available on the website are subject to German copyright and ancillary copyright law. Any kind of duplication, editing, dissemination, storage or any type of exploitation outside the scope of copyright law are subject to the prior written consent of the respective copyright holder. Unauthorised copying/storage of the information provided on this website is not permitted and is punishable by law.

External links

The website contains so-called "external links" to other websites over whose content the provider of the website has no influence. For this reason, the provider cannot accept any liability for this content.

The respective provider of the linked website is responsible for the content and accuracy of the information it provides. No violations of law were evident when the link was established. The link will be removed immediately if we become aware of any such violation of law.

Online data collection at der Grüne Punkt

You can visit our website without revealing your identity in principle. We do not store the name of your Internet service provider, the website from which you are visiting us, or the name of the file you request.

For technical reasons, however, your Internet browser automatically transmits data to the web server when you access it. This includes the date and time of access, the URL of the website, the browser type and version, operating system and your IP address.

This data is stored for one respective session and is deleted after you leave the respective site.

With our portals that we program ourselves, which have been written with the development tool APEX, the APEX site used and the user ID are disclosed in the event of registration through contractual partners on one of our portals.

Cookies

In order to make our website more user-friendly, more effective and more secure, our website uses so-called "cookies" with session and runtime information.

We use them to personalize content and advertisements, to offer functions for social media and to analyse traffic to our website. Depending on your preferences, we will pass on information about your use of our website to our partners for social media, advertising and analysis. Our partners may combine this information with other data that you have provided to them or that they have collected as part of your use of the services.

This page uses different cookie preferences. Some cookies are placed by third parties that appear on our pages.

We need your permission for the differently used cookie preferences:

Necessary (1)

Necessary cookies help make a website usable by enabling basic functions such as page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Preferences (1)

Preference cookies enable a website to remember information that affects the way a website behaves or looks like, such as e.g. your preferred language or the region you are staying.

Statistics (4)

Statistics cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

Marketing (11)

Marketing cookies are used to follow visitors to websites. The intent is to show ads that are relevant and engaging to the individual user and therefore more valuable to publishers and third party advertisers.

If a user logs into a password-protected area on the website, an additional cookie is set for the duration of the login. In addition, the IP address is anonymized (shortened to the first two blocks) and stored in the database. The session is deleted when you log out or at the latest when you close the browser (see above).

When logging in to one of our portals, a cookie is used that stores the username upon login. Multilingual portals may contain a cookie for storing the language selected. In addition, Apex standard cookies are used on our portals.

Most browsers are pre-set to automatically accept cookies. You can deactivate the storage of cookies, however, or set your browser so that it informs you before cookies are stored. Users who do not accept cookies may not be able to access certain areas of our website or our portals.

Google Analytics

We use Google Analytics on our website www.gruener-punkt.de, a web analysis service of Google Inc, 1600 Amphitheatre Parkway, Mountain View, California, 94043 USA (hereinafter referred to as "Google"). Google Analytics also uses cookies to analyse use of the website. Information generated by the cookie on usage of this website by users is usually transferred to a Google server in the USA and stored there.

However, if IP anonymisation is activated on this website, Google will first shorten the IP addresses of users within Member States of the European Union or in other states party to the Agreement on the European Economic Area. The complete IP address will only be transmitted to a Google server in the USA and shortened there by Google in cases of exception. IP anonymisation is active on this website. Google will use this information on behalf of the operator of this website to evaluate usage of the website by users, prepare reports on website activities and provide the website operator with further services associated with website and Internet use.

The IP address transmitted by your browser within the framework of Google Analytics is not combined with other Google data. Users may block the use of cookies by means of respective settings on their browser. However, we would note that in this case you may not be able to use all functions of this website to the full extent. You can also prevent Google from collecting the data generated by the cookie and relating to your use of the website (including your IP address) and Google from processing this data by downloading and installing the browser program provided at the following link:

<https://tools.google.com/dlpage/gaoptout>

Alternatively to this browser program or in browsers on mobile devices, please click this link to prevent Google Analytics from collecting data on this website in the future. An optout cookie will then be stored on your device. If you delete your cookies, you have to click this link again.

AWStats / Standard APEX Background Tracking

We use the web analysis service AWStats of the Free Software Foundation to compile statistics on portal call-ups. The program declaration on AWStats can be called up at

<https://awstats.sourceforge.io>

The data protection declaration of the Free Software Foundation manufacturers' association is available at the link:

<https://www.fsf.org/about/free-software-foundation-privacy-policy>

At our portals which have been written with the development tool APEX, the standard APEX background tracking module is used in part to log user page calls (session tracking).

Integration of the Trusted Shops Trustbadge

The Trusted Shops Trustbadge is integrated into our portals to display our Trusted Shops seal of approval and any reviews that may have been collected, as well as to offer Trusted Shops products to customers after having ordered.

It serves to safeguard our legitimate interests, which predominate in the context of a weighing up of interests, in optimal marketing by enabling safe shopping in accordance with Art. 6 Para. 1 S. 1 lit. f GDPR. The Trustbadge and the services advertised with it are an offer from Trusted Shops GmbH, Subbelrather Str.15C, 50823 Cologne. The Trustbadge is provided by a CDN provider (Content Delivery Network) as part of order processing. Trusted Shops GmbH also authorises service providers from the USA. An adequate level of data protection is ensured. Further information on data protection at Trusted Shops GmbH can be found here: <https://www.trustedshops.de/impressum/#datenschutz>

When you call up the Trustbadge, the web server automatically saves a so-called server log file, which also contains your IP address, the date and time of the call, the amount of data transferred and the requesting provider (access data) and documents the call. Individual access data are stored in a security database for the analysis of security issues. The log files are automatically deleted no later than 90 days after creation.

Further personal data is transferred to Trusted Shops GmbH if you decide to use Trusted Shops products after completing an order or if you have already registered for use. The contractual agreement made between you and Trusted Shops applies. For this purpose, personal data is automatically collected from the order data. Whether you are already registered as a buyer for a product use is automatically checked using a neutral parameter, the email address hashed by a cryptological one-way function. The e-mail address is converted into this hash value, which cannot be decrypted for Trusted Shops, before transmission. After checking the value, the parameter is automatically deleted.

This procedure is necessary for the fulfillment of our and Trusted Shops predominant legitimate interests in the provision of the buyer protection linked to the specific order and the transactional evaluation services according to Art. 6 para. 1 sentence 1 lit. f GDPR. Further details, including how to object, can be found in the Trusted Shops data protection declaration linked above and in the Trustbadge.

More corresponding explanation you will find at TrustedShops on the website:

<https://support.trustedshops.com/de/lp/dsgvo>

Audio and Video Conferences with MS Teams

For the communication with our customers we use online conference tools amongst others. These tools used by us are listed below. If you communicate with us by video- or audioconference via Internet, your personal data shall be selected and processed by us and the provider of the special conference tool.

These conference tools select every data, that you deliver / use for the handling (email address and/or telephone number). Moreover, the conference tools process the duration of the conference, beginning and ending of the conference sharing, number of the participants and other "context information" in accordance with the communication process (metadata).

Furthermore, the provider of the tool processes all technical data, that are necessary for the execution of the online communication, including especially IP-addresses, MAC-addresses, device-ID, device type, type and version of the operation system, client version, camera type, microphone, and loud speaker as well as the kind of access.

If content is exchanged, uploaded or otherwise made available within the tool, it is stored on the servers of the tool providers, too. Such content specifically includes cloud recordings, chat/instant messages, voicemails, uploaded photos and videos, files, whiteboards, and other information shared while using the service.

Please note that we do not have full influence on the data processing operations of the tools used. Our options are largely determined by the corporate policy of the particular provider. For further information on data processing by the conference tools, please refer to the privacy statements of the respective tools used, which we have listed below this text.

Purpose and legal basis

The conference tools are used to communicate with future or existing contract partners or to offer certain services to our customers (Art. 6.1 s. 1 lit. b DSGVO). Furthermore, the use of the tools serves the general simplification and acceleration of communication with us or with our company, respectively (legitimate interest in the sense of Art. 6.1 lit. f DSGVO). As far as consent has been requested, the tools in question are used on the basis of this consent; the consent can be revoked at any time with effect for the future.

Storage duration

The data collected directly by us via the video and conference tools will be deleted from our systems as soon as you request us to delete it, revoke your consent to store it, or the purpose for storing the data no longer applies. Saved cookies remain on your device until you will delete them. Mandatory legal retention periods remain untouched.

We have no influence on the duration of storage of your data, that will be saved by the providers of the conference tools for their own purpose. For further details please inform yourselves directly at the providers of the conference tools.

We use the following conference tools:

Microsoft Teams

We use Microsoft Teams. Provider is Microsoft Corporation, One Microsoft Way, Redmond, WA 98052-6399, USA. Details on the data processing you will find in the privacy statement by Microsoft Teams: <https://privacy.microsoft.com/de-de/privacystatement>.

Conclusion of an agreement on job processing

We have concluded an agreement on job processing with our Microsoft Teams provider and fully implement the strict requirements of the German data protection authorities when using Microsoft Teams.

Online data collection with plugin programs

Facebook



We have integrated so-called plugins from the social network facebook.com (hereinafter referred to as "Facebook") in our website. Facebook is an enterprise of Facebook Inc, 1601 S. California Ave, Palo Alto, CA 94304, USA.

Every time you call up a website on our Internet site that is provided with such a plugin, the plugin has the browser you are using load and display a visual depiction of the plugin from the Facebook server. The Facebook server is informed which specific website of our Internet presence is currently being visited.

If you are a member of Facebook and logged in to Facebook while visiting our Internet site, Facebook uses the information sent by the plugin to identify which particular website of our Internet site you are currently visiting and assigns it to your personal user account on Facebook. If you then click on one of the plugins, for example by clicking the "I like" button or by making a comment, it will be sent to your personal user account on Facebook and stored there. In addition, the information that you have visited our Internet site will be transmitted to Facebook regardless of whether you are using one of the plugins or not.

To prevent Facebook from transmitting and storing data on you and your surfing behaviour, you must log out of Facebook before visiting our website. Please refer to Facebook's privacy policy. You will find more information on Facebook's collection and use of data, your rights in this regard and the setting options available to protect your privacy in Facebook's data protection notice.

The purpose and scope of data collection by Facebook as well as the further processing and use of your data there as well as your rights and setting options for protecting your privacy can be found in Facebook's data protection notice (<http://de-de.facebook.com/privacy/explanation.php>).

Twitter



Our website also uses social plugins from the social network twitter.com ("Twitter"). Twitter is operated by Twitter Inc, 795 Folsom St., Suite 600, San Francisco, CA 94107, USA. You will find detailed information on the functions of individual plugins and their look and feel at the following website:

<https://developer.twitter.com> .

Those websites on our Internet site that contain Twitter social plugins set up a direct connection to Twitter servers via your browser when you open them. The information is transmitted to Twitter when you visit a site on our Internet site containing the social plugin.

If you are logged on to Twitter at this time, your visit to our sites and all of your interactions in connection with social plugins (e.g. clicking the "Twitter" button) can be assigned to your Twitter profile and saved on Twitter. Even if you do not have a Twitter profile, it cannot be ruled out that Twitter will store your IP address.

Please see the Twitter data protection policy with regard to the purpose and scope of data collection as well as the processing and use of data by Twitter. There you will also find an overview of the setting options in your personal Twitter profile to protect your privacy and rights associated therewith.

To prevent Twitter from collecting the above information during your visit to our Internet site, please log out of Twitter before visiting our site.

YouTube



Our website uses the YouTube button for the YouTube social network, which is operated by YouTube LLC and is headquartered at 901 Cherry Avenue, San Bruno, CA 94066, USA (hereinafter referred to as "YouTube").

When you visit a website at our Internet site that displays such a button, your browser sets up a direct connection to YouTube's servers. The content of the YouTube button is transmitted directly from YouTube to your browser and integrated into the website by it. We do not know the amount of data YouTube collects using the button, but we assume that your IP address is recorded.

See YouTube's data protection notice on the YouTube button for the purpose and scope of data collection and the further processing and use of the data by YouTube as well as your rights and setting options for the protection of your privacy at:

<https://www.google.de/intl/de/policies/privacy/>

If you are a YouTube member and do not want YouTube to collect data on you via our Internet site and link it to your membership data stored on YouTube, you must log out of YouTube before visiting our Internet site.

Instagram



Our Internet site uses the Instagram button for the Instagram social network, which is operated by **INSTAGRAM, INC.** (hereinafter referred to as "Instagram").

When you visit a website at our Internet site that contains such a button, your browser sets up a direct connection to Instagram's servers. The content of the Instagram button is sent directly from Instagram to your browser and integrated in the website by it. We do not know the amount of data Instagram collects using the button, but we assume that your IP address will be recorded.

See the Instagram data protection notices regarding the Instagram button for the purpose and scope of data collection as well as the further processing and use of the data by Instagram and your rights and setting options to protect your privacy at:

<http://instagram.com/legal/terms>

If you are an Instagram member and do not want Instagram to collect information on you via our Internet site and link it to your Instagram membership information, you should log off of Instagram before visiting our website.

LinkedIn



Our Internet site uses the LinkedIn button for the LinkedIn social network, which is operated by **LinkedIn Corporation** (hereinafter referred to as “LinkedIn”).

When you visit a website at our Internet site that contains such a button, your browser sets up a direct connection to LinkedIn’s servers. The content of the LinkedIn button is sent directly from LinkedIn to your browser and integrated in the website by it.

The amount of data, that LinkedIn collects using the button, is explained following the links [User Agreement](#) and [Privacy Policy](#). Purpose and scope of the data collection as well as the further processing and use of the data by LinkedIn and your rights and setting options to protect your privacy are explicated there in detail.

[Cookie Policy](#) and [Network Policies](#) you will find also under:

<https://www.linkedin.com/>

If you are a LinkedIn member and do not want LinkedIn to collect information on you via our Internet site and link it to your LinkedIn membership information, you should log out from LinkedIn before visiting our website.

Special notice

Registration for the newsletter

By subscribing to the newsletter, you consent to receiving personalised and individualised e-mails with news about Der Grüne Punkt - Duales System Deutschland GmbH.

You can unsubscribe from the newsletter at any time. To do this, simply click on the link

Unsubscribe newsletter

which you will also find at the end of each newsletter mail.

As customer of the online service, you can also cancel your newsletter order directly in the customer program under Master Data/Contact Person:

<https://portal.gruener-punkt.de>

The first time a link is called up from the newsletter, a cookie is placed for an unlimited period of time. If the cookie has been deleted in the meantime or you use another browser, the cookie will be saved once again.

Online data collection in the DSD Tracking app

If you use our "DSD-Tracking" app, the servers in use automatically store data for technical reasons for system security and statistical purposes. This identifies the mobile device or app on the mobile device if these are provided by the mobile device. The model of the mobile device, its operating system and the version of the mobile app are also queried. This performance-related data is stored separately from user data.

If your device interrupts the execution of the app, analytical information is sent to a so-called crash analytics service (sentry.io). This involves the information stated above, along with your IP address and error information. This data is collected solely for optimisation purposes and is not used on a personal basis.

No personal information going above and beyond this, such as your name, address, telephone number or e-mail address, will be requested or collected unless you actively provide this data yourself.

No cookies are used in the app.

The collection and storage of data to optimise the app can be revoked at any time with effect for the future:

DSD – Duales System Holding GmbH & Co. KG
Datenschutzbeauftragter (Data Protection Officer)
Edmund-Rumpler-Straße 7
D-51149 Cologne

E-mail: dsddatenschutzbeauftragter@gruener-punkt.de